

Critical Information Summary

Data SIM Card

Information About The Service

Description of the Service

The Data SIM Card is a pre-paid data plan in which you simply pay for the amount of data you want to use.

Is the Data Service bundled with any other Telcommunications Service or Goods?

No, you bring your own mobile, tablet, hotspot or laptop.

What's Included

With the Data SIM Card you simply purchase the amount of data you want to use:

- 250MB (expires in 14 days from first use)
- 1GB (expires in 30 days from first use)

Coverage: All Australia-wide & more countries
T&Cs & Fair Go policy applies.

For more details go to: www.gosim.com.au/data-sim-card.html

Minimum Term

No minimum term. Credit expiry is 14 or 30 days from first use.

This is a pre-paid service. You may stop using the service at any time. However, any data amount on the SIM card at the time you stop using the service will not be refunded

Information About Pricing

Total Minimum monthly Plan Cost

There is no recurring monthly charge. With the Data SIM Card you only pay for the data that you want to use.

Total Maximum monthly Plan Cost

There is no maximum monthly plan cost. With the International Data SIM Card you only pay for what you use.

Cost of 2 Minute Standard National Call	N/A
Cost of Standard National SMS	N/A
Cost of 1MB of Data in Australia	from USD\$0.11/MB

Other Information

Using Your Service Overseas	The International Data service operates in 120+ countries so that you can stay in touch with family & friends while overseas. You can check the rates for each country by visiting: www.gosim.com/data-sim-card.html
Spend Management Tools	To check your balance or to view your bills or usage, login to www.rechargeminutes.com
Help and Support	If you require assistance, email your question to help@rechargeminutes.com or call 1800-795-252 from any phone in Australia (standard call charges apply). The Telecommunications Industry Ombudsman is contactable at www.tio.com.au/about-us/contact-us , by telephone on 1800-062-058, by facsimile on 1800-630-614, by post at PO Box 276, Collins Street West, VIC, or in person at Level 3, 595 Collins Street, Melbourne.

For full terms & conditions, please visit www.gosim.com.au/index.php?page=terms

To make a complaint and access GO-SIM's internal dispute resolution process, you can contact GO-SIM by:

Telephone: 1-800-094-747
Email: info@gosim.com
Address: ekit.com Inc
c/o ekit.com Pty Ltd
Level 3, 100 Dorcas Street
South Melbourne VIC 3205.

Hours of Operation: 24 hours a day, 7 days a week.

You can also contact ekit using the details provided at: www.gosim.com.au/contact-gosim.html